



LICENSING SUB-COMMITTEE

Wednesday, 25 March 2009 at 10.00 am
Council Chamber, Civic Centre, Silver Street,
Enfield, EN1 3XA

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Committee Secretary
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Councillors : John Boast (Chairman), Chris Bond and Norman Ford

AGENDA – PART 1

1. WELCOME AND INTRODUCTIONS

2. DECLARATION OF INTERESTS (Pages 1 - 2)

Members of the Sub Committee are invited to identify any personal or prejudicial interests relevant to items on the agenda. Please refer to the guidance note attached to the agenda.

3. APPLICATION UNDER THE PET ANIMALS ACT 1951 (REPORT NO. 227)

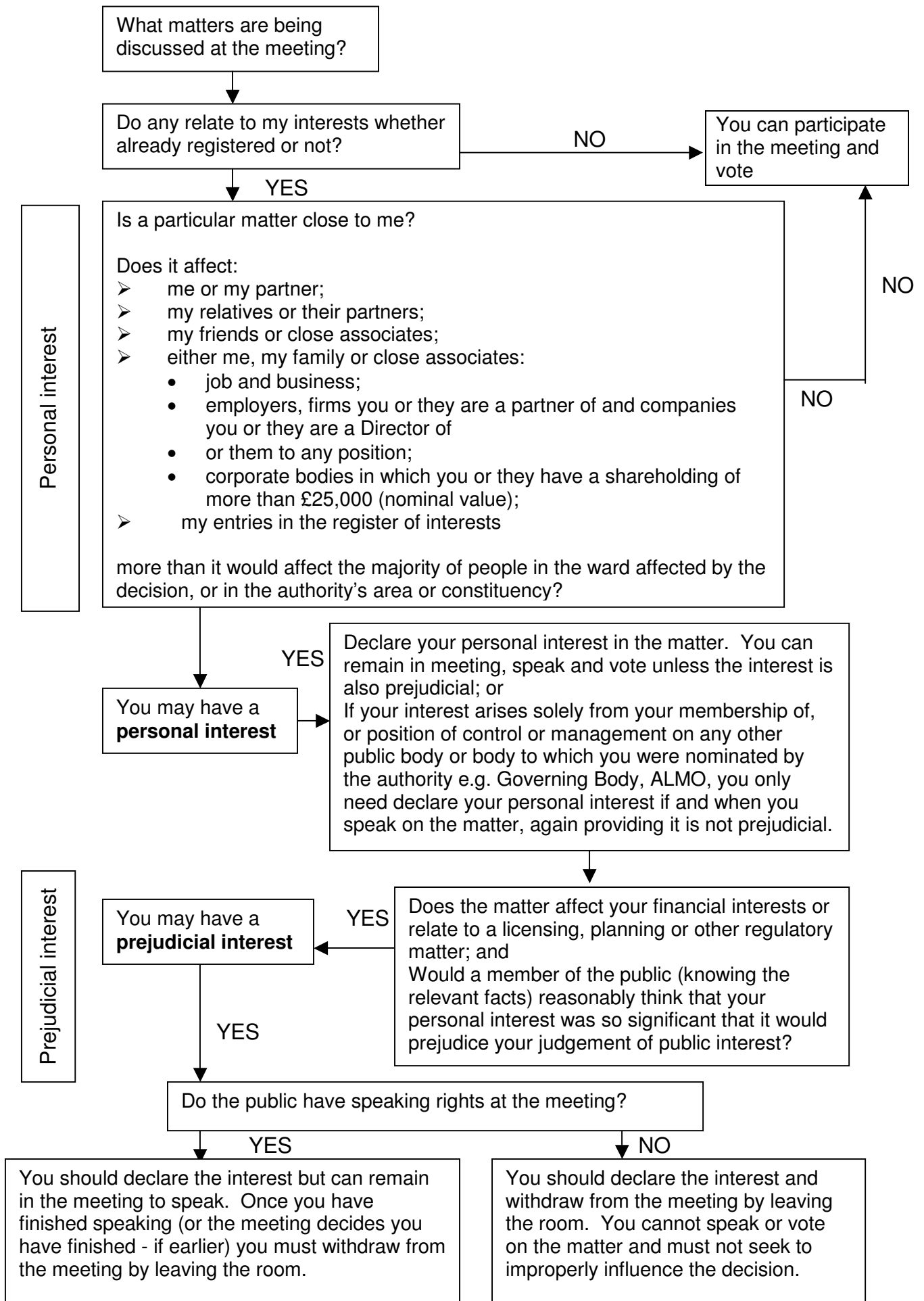
To receive the report of the Head of Licensing asking the Sub Committee to consider the following application.

4. SPRINGTIME PET CENTRE, CATTLEGATE ROAD, ENFIELD, EN2 9DL (Pages 3 - 36)

Application for renewal of a Pet Shop Licence.

5. EXCLUSION OF THE PRESS AND PUBLIC

If necessary, to consider passing a resolution under Section 100A(4) of the Local Government Act 1972 excluding the press and public from the meeting for any items of business moved to part 2 of the agenda on the grounds that they involve the likely disclosure of exempt information as defined in those paragraphs of Part 1 of Schedule 12A to the Act (as amended by the Local Government (Access to Information) (Variation) Order 2006).

DECLARING INTERESTS FLOWCHART - QUESTIONS TO ASK YOURSELF

Note: If in any doubt about a potential interest, members are asked to seek advice from Democratic Services in advance of the meeting.

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MUNICIPAL YEAR 2008/09 REPORT NO.

COMMITTEE :
Licensing Sub-Committee – 25/03/09

REPORT OF :
Principal Licensing Officer

Agenda - Part	Item
SUBJECT : Renewal of a Pet Shop Licence	
WARD : Chase	

1. SUMMARY :

- 1.1 The Licensing Sub-Committee is asked to consider an opposed application for the renewal of an existing licence, under the Pet Animals Act 1951, at Springtime Pet Centre, Cattlegate Road, Enfield EN2.

A copy of a location map of the premises is attached as Annex 01

- 1.2 The application is opposed by the Corporation of London's Animal Health Inspectorate.
- 1.3 The Sub-Committee have complete discretion as to whether to grant or withhold the licence.

2. INFORMATIVE :

- 2.1 On 19 July 2006 an application by Mr David Mota Hammadani for a new annual Pet Shop Licence, that was not subject to any objections, was granted by officers in accordance with delegated powers.
- 2.2 Applications by Mr Hammadani for renewal of that licence for the years commencing 1 January 2007 & 2008, that were not subject to any objections, were granted by officers in accordance with delegated powers.

A copy of the existing Pet Shop Licence is attached as Annex 02

3. APPLICATION :

- 3.1 On 8 December 2008 Mr Hammadani submitted an application to renew his Pet Shop Licence for the year commencing 1 January 2009.

A copy of the application is attached as Annex 03

4. OBJECTION :

- 4.1 The application is subject to an objection from Corporation of London's Animal Health Inspectorate.
- 4.2 The grounds of objection relate to the high number of complaints received since January 2008. It was necessary to issue two Article 10 Improvement Notices during 2008. Animals were kept in appalling condition, were suffering unnecessarily and subsequently died. Lessons have not been learned by the licence holder, similar incidents have occurred before. The Inspectorate do not recommend that the licence be renewed.

A copy of the Inspectorate's report is attached as Annex 04

Copies of the two Improvement Notices are attached as Annex 05

A copy of the log of complaints for 2008 is attached as Annex 06

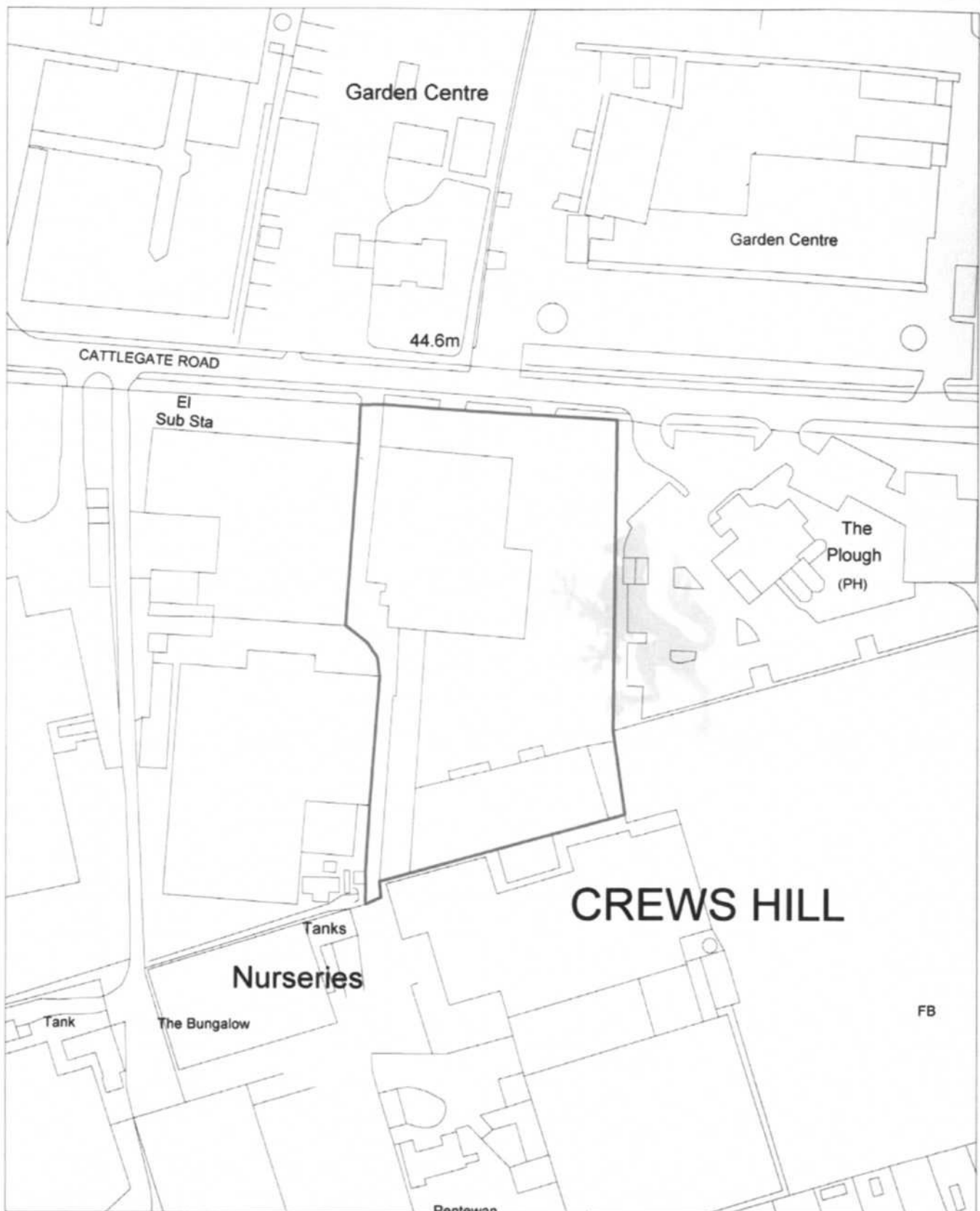
5. RECOMMENDATION :

- 5.1 The Licensing Sub-Committee have complete discretion to withhold a Pet Shop Licence.
- 5.2 In determining whether to grant a licence for the keeping of a pet shop by any person at any premises, the Sub-Committee shall in particular (but without prejudice to their discretion to withhold a licence on other grounds) have regard to the need for securing –
- (a) that animals will at all times be kept in accommodation suitable as respects size, temperature, lighting, ventilation and cleanliness;
 - (b) that animals will be adequately supplied with suitable food and drink and (so far as necessary) visited at suitable intervals;
 - (c) that animals, being mammals, will not be sold at too early an age;
 - (d) that all reasonable precautions will be taken to prevent the spread among animals of infectious diseases;
 - (e) that appropriate steps will be taken in case will be taken in case of fire or other emergency;
- 5.3 If granted by them, the Sub-Committee shall specify such conditions in the licence as appear necessary or expedient in the particular case for securing all or any of the objects specified in point 5.2 above.

Background Papers :
None other than those identified within the report.

Contact Officer :
Mark Galvayne on 020 8379 4743

Address: Springtime Pet Centre Springtime Nursery
Cattlegate Road Enfield EN2 9DL



LONDON BOROUGH OF ENFIELD
GIS TEAM, B BLOCK SOUTH
ENVIRONMENT & STREET SCENE
CIVIC CENTRE, SILVER STREET
ENFIELD, EN1 3XA
TEL: 020 8379 1000
www.enfield.gov.uk



ENFIELD
Council



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Scale 1:1250

Date 03/03/2009

Annex 02



PET ANIMALS ACT 1951

LICENCE TO KEEP A PET SHOP

This licence is granted by the London Borough of Enfield and is subject to compliance with the Conditions for an annual Licence to Keep a Pet Shop.

Licence Number : **LN/200600328**

This licence shall expire on : **31st December 2008**

This licence is issued subject to the attached standard conditions effective from 1 January 2008

Part 1

Licensee : **Mr Navid Mota Hammadani**

Premises name : **Springtime Pet Centre**

Telephone number : **020 8363 9050**

Address : **Springtime Nursery Cattlegate Road Enfield EN2 9DL**

This licence only permits the types of animals and maximum numbers on the premises as listed below :

TYPE OF ANIMAL	MAXIMUM NUMBERS TO BE KEPT
PS03 Budgies	30
PS06 Canaries	30
PS16 Finches	30
PS20 Guinea Pigs	15
PS21 Hamsters	15
PS23 Kittens	15
PS31 Parakeets	30
PS33 Parrots	6
PS38 Puppies	30
PS40 Rabbits, Cavies	15

Part 2

Name and address of the licensee :

Name : Mr Navid Mota Hammadani

Telephone number : 017 0787 4127

Address : 8 Plough Hill, Cuffley, Hertfordshire, EN6 4DR

Name of person in charge:

Name : Mr Navid Mota Hammadani

Name, address and telephone number of the nominated person to contact in an emergency:

Name : Mr Kamran Mota Hammadani

Telephone No : 078 3181 6754

Address : 8 Plough Hill Cuffley Herts EN6 4DR

Signed : 

for and on behalf of the

London Borough of Enfield

Licensing Unit, Civic Centre, Silver Street, Enfield EN1 3XH

Telephone : 020 8379 3578

Date : 14th April 2008





London Borough of Enfield Pet Animals Act 1951

Standard Conditions – Effective from 1 Jan 2008

PART 1 - GENERAL

1. In these conditions, the following expressions have the meanings respectively assigned to them:
'Authorised Officer' means a person authorised by a local authority in pursuance of Section 4 (1) of the Pet Animals Act 1951.
'Keeping a Pet Shop' has the meaning set out in Section 7 (1) of the Pet Animals Act 1951.
'Animal' includes any description of vertebrate.
'Licence' means a licence to keep a pet shop granted under Section 3 of the Pet Animals Act 1951.
'Licensee' means the person or corporate body licensed under Section 3 of the Pet Animals Act 1951.
'Local Authority' means the Council of the London Borough of Enfield
'Premises' means any premises within the Council's area licensed to keep a pet shop.
'Veterinary Surgeon' means a person who is for the time being registered in the Register of Veterinary Surgeons.
'Veterinary Practitioner' means a person who is for the time being registered in the Supplementary Veterinary Register

PART 2 – RULES THAT APPLY TO ALL PET SHOP PREMISES

Pet Shop Licence

2. A copy of the licence should be suitably displayed to the public in a prominent position.
3. The maximum number and types of animals permitted to be kept on the premises to which the licence refers are set out in the licence and shall not be exceeded.

Accommodation

4. Animals shall at all times be kept in accommodation and environment that is suitable to their species with respect to situation, size, temperature, lighting, ventilation and cleanliness and not exposed to draughts. All accommodation must be kept in good repair.
5. Animals shall not be displayed for sale outside the premises during unsuitable weather unless they have protection appropriate to their species.
6. Housing must be constructed of non-porous materials or be appropriately treated.
7. No animals shall be displayed for sale in a window, cage, hutch, box or other receptacle in such a position that it can be interfered with by other animals or interfered with unnecessarily by unauthorised persons.

8. All livestock for sale must be readily accessible and easy to inspect, with cages sited so that the floor of the cage is readily visible.
9. All accommodation must be cleaned daily or as often as it is necessary to maintain good hygiene standards.
10. Where animals are kept in cages, hutches, boxes or other receptacles, which are placed on top of other cages, hutches, boxes or other receptacles, effective means should be provided for preventing water, food or other droppings falling onto or contaminating the animals' food or other surroundings which are underneath.
11. All accessories provided in the accommodation must be suitable for the species.
12. Exhibition animals kept in the shop should be provided with proper accommodation and any animals not for sale should have a notice stating that.
13. Animals must be safely confined at all times and not allowed to wander freely within the premises. Adequate precautions must be taken to prevent the escape of animals from the premises.

Exercise Facilities

14. Suitable and sufficient exercise facilities must be available where appropriate.
NB For puppies, a covered exercise area of at least 2.46m² (26ft²) of minimum height 1.8m (6 ft) should be provided to facilitate adequate access by staff for cleaning.

Register of Animals

15. A livestock purchase register must be maintained for all livestock. A sales register must be maintained for:
 - (i) Puppies
 - (ii) Kittens
 - (iii) Psittacines
 - (iv) Species contained in the Schedule to the Dangerous Wild Animals Act 1976 (as amended).
NB The purpose of the register is to ascertain the source of livestock and for emergency contact of purchaser. The name, address and telephone number of the purchaser should be obtained.

Stocking Numbers and Densities

16. The maximum number of animals to be stocked on the premises will be governed by the accommodation available, as stated in the stocking density list detailed in appendices 1 to 4 attached to these licence conditions.

Health, Disease and Acclimatisation

17. All stock for sale must be in good health and free from obvious parasitic infestation as far as can be reasonably determined without veterinary inspection.
18. Any sick or injured animals must receive appropriate care and treatment without delay. Inexperienced staff must not treat sick animals unless under appropriately experienced supervision.
19. Facilities must be provided to isolate sick animals.

20. All animals must receive appropriate inoculations where required for the species as advised by the veterinary surgeon. Veterinary advice must be sought whenever necessary.
21. Any animal with an obvious significant abnormality, which would materially affect its quality of life, must not be offered for sale. When in doubt, veterinary advice should be sought.
22. All animals must be allowed a suitable acclimatisation period before sale.
23. All reasonable precautions must be taken to prevent the outbreak and spread of disease. No animal which is suffering from or could reasonably be suspected of having come into contact with any other animal suffering from any infectious or contagious disease or which is infested with parasites shall be brought into or kept on the premises unless effectively isolated.
24. Individual litters of puppies and kittens must be kept separate from other litters.
25. All necessary precautions must be taken to prevent harbourage or the introduction to the premises of rodents, insects or other pests (excluding livestock for sale or for feeding).

Food and Drink

26. Animals must be supplied with adequate amounts of food and drink appropriate to their needs, suitable for the species concerned and at suitable intervals.
27. A suitable and sufficient number of receptacles must be provided and cleaned at regular intervals and be constructed and positioned to minimise faecal contamination and spillage.

Food Storage

28. All food, excluding live foods intended for feeding to livestock on the premises, must be stored in impervious closed containers.
29. The containers and equipment used for feeding must be kept in a clean and sound condition.

Observation

30. All livestock must be attended to at regular intervals, at least once daily, appropriate to the species and outstanding observations recorded.

Excreta and Soiled Bedding

31. All excreta and soiled bedding must be kept in a hygienic manner and stored in impervious containers with close-fitting lids, away from direct sunlight.
32. Excreta and soiled bedding must be removed from the premises on a regular basis at least weekly and disposed of to the satisfaction of the Local Authority in accordance with current regulations and good waste management practice.

Transportation

33. When receiving stock, the licensee must make every effort to ensure that it is transported in a suitable manner. Any livestock received or consigned shall be transported according to the regulations laid down in current legislation such as the Welfare of Animals (Transport) Order 1997.

Transportation Containers

34. Livestock must be transported or handed to purchasers in suitable containers.

Sale of Livestock

35. No mammals shall be sold unweaned or, if weaned, at an age which it should not have been weaned. In the case of non-mammals, livestock must be capable of feeding itself.
36. No animals shall be directly imported to a pet shop, except by licensees who have satisfied the Council as to their ability to quarantine or handle consignments of animals under suitable conditions.

Dangerous Wild Animals

37. When dangerous wild animals are kept, the cages must be of a secure construction appropriate to the species.
38. The Local Authority should be notified in the event that the pet shop wishes to offer for sale, for the first time, any animal on the Schedule to the Dangerous Wild Animals Act 1976. Consideration should be given to comply with any special requirement specified in the Act for the safe accommodation or care of the animal.
39. Licensees selling animals on the Schedule to the Dangerous Wild Animals Act 1976 should inspect the purchaser's licence to keep such an animal and inform the issuing authority of the details of the purchase.

Pet Care Advice

40. Purchasers must be given proper advice either verbally or in the form of pet care leaflets or other similar written instructions on the care of the animal and, where necessary, on the maintenance and use of any accessories.
41. Appropriate reference materials must always be available for use by staff.

Staff Training and Livestock Knowledge

42. No animals should be stocked or sold unless the staff (or at least one member of the staff) is familiar with the care and welfare of the animal stocked and has a recognised qualification or suitable experience.
43. In respect of new licence applications, at least one member of staff working at the licensed premises must hold the City and Guilds Pet Shop Pet Store Management Certificate or some other appropriate qualification, or must be in the course of training and obtain the qualification within two years of the licence being granted.
44. The licensee must formulate a written training policy for all permanent staff and will be required to demonstrate that systematic training is carried out.
45. No child under 16 years of age should be left in charge of animals in the absence of the licensee.
46. No animal shall be sold to any person under the age of 16 years old.

Fire and Other Emergency Precautions

47. Suitable emergency precautions and written procedures must exist and be made known to all staff including arrangements for evacuation of livestock.
48. Entrances and exits must be clear of obstructions at all times.

49. Suitable fire fighting equipment must be provided, maintained, regularly serviced and sited as advised by the Local Fire Protection/Prevention Officer and in consultation with the Local Authority.
50. The licensee or a designated key holder, must be at all times within reasonable distance of the premises (i.e. no more than 20 minutes travelling time) and available to visit the premises in case of emergency. A list of key holders must be lodged with the local Police and with the Local Authority.
51. In the interest of animal welfare, the following notice must be displayed at the front of the shop. "In case of an emergency dial 999". The number of the local Police station should also be displayed.
52. When pet shops are sited within other premises, the licensee or key holders must have access at all times to the premises containing the livestock.
53. All electrical installations and appliances must be maintained in a safe condition.

Additional Conditions

54. In the interests of animal welfare, under no circumstances shall the licensed premises, at any time, be used to hold Pet Animal Auctions.

Appendix 1**Stocking Densities - Caged Birds**

1. "No species of bird shall be housed in accommodation which does not afford that species sufficient space for natural free and full wing stretching and the number of birds housed shall be such that overcrowding does not significantly reduce that freedom. Long tailed birds or birds in full plumage must be provided with properly placed perches and feeding and watering points to prevent that plumage being fouled or otherwise damaged". This refers to Wildlife and Countryside Act 1981 which should not be contravened (especially Section 8 of the Act).
2. For perching birds a sufficient number of perches (as appropriate) must be provided at such a height that the bird can rest its head without its head touching the top and its tail the bottom of the cage.
3. Minimum floor areas apply to young stock. For adult stock offered for sale the dimension should be double. For advice on the age of stock, it is advisable to contact the veterinary surgeon.

Appendix 2**Stocking Densities - Small Juvenile Mammals**

	Nos.	1- 4	5	6	7	8	9	10	Minimum cage height	Minimum cage depth
Mice, hamsters, gerbils	cm ²	450	525	600	675	750	825	900	25	25
Rats	cm ²	675	785	900	1010	1125	1235	1350	30	30
Guinea pigs	cm ²	1350	1570	1800	2020	2250	2470	2700	30	30
Rabbits up to 2kg, kittens, ferrets, chinchillas, chipmunks	cm ²	2250	2625	3000	3375	3750	4125	4500	40	30
Puppies up to age of 12 weeks maximum	cm ²	10,000	12,500	15,000	17,500	20,000	22,500	25,000	Double height at shoulder minimum 50	0.9m

1. The range of behavioural opportunities for many of the animals listed in the above Appendix will be increased by enriching the environment with accessories.
2. Temporary (up to 6 days) re-housing of adult rabbits in smaller cages than specified above should be considered as acceptable.
3. Marmosets must be housed in cages sufficiently large enough to allow for natural movement such as climbing and swinging.

Appendix 3

Stocking Densities - Ornamental Fish

1. It is virtually impossible to determine the quantity of fish to be kept in a tank purely on a weight/volume or numbers of fish/volume ratio.
2. The variation in system design, husbandry techniques and types of fish involved would render any such method too simple to be useful or too complicated to be practical.
3. The maintenance of water quality standards is essential and is a simple but effective way to determine stocking densities. Water quality testing should be carried out at least once a week in centralised systems and 10% of individual tanks should likewise be tested. Unsatisfactory test results must be recorded in a register together with the corrective action taken. Further tests must be carried out when visual inspection of the tanks indicate the need.

Water Quality Criteria (1mg/litre - 1 ppm)

Cold Water

* Dissolved oxygen	min	6mg/litre
* Free ammonia	max	0.02mg/litre
Nitrite	max	0.2mg/litre
Nitrate	max	50mg/litre above ambient tapwater

Tropical Fish

* Dissolved oxygen	min	6mg/litre
* Free ammonia	max	0.02mg/litre
Nitrite	max	0.2mg/litre
Nitrate	max	50mg/litre above ambient tapwater

Tropical Marine Species

* Dissolved oxygen	min	5.5mg/litre
* Free ammonia	max	0.01mg/litre
Nitrite	max	0.125mg/litre
Nitrate	max	40mg/litre. This is an absolute figure : it does not relate to ambient tapwater.
* pH	min	8.1

* These parameters should be checked first. Only if a problem exists with these tests is it necessary to check the nitrite and nitrate levels.

Appendix 4

Stocking Densities - Other Species

1. Other species should be housed in accommodation appropriate to size, age and type of species; and to avoid overcrowding. There should be sufficient space for free and natural movement which should not be restricted by either the size of the accommodation or the number of animals in that holding. Correct temperature for the species must be maintained.
2. The advice and approval of the Licensing Authority should be sought wherever there is doubt about a species being sold.

PET ANIMALS ACT 1951



PET SHOP LICENCE – RENEWAL FORM – PART A

Please return this form, with your cheque to: Angie Allin Licensing Unit PO Box 57, Civic Centre Silver Street, Enfield, Middx. EN1 3XH	For office use only Refs. : LN/200600328 & WK/208093443 Due Date : 1st January 2009 Fee Received : <u>142.00</u> Receipt Number : <u>123304</u> Issued on M3 by : _____ on : _____
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The form should be completed in BLACK ink/biro.

Premises :	Springtime Pet Centre, Springtime Nursery, Cattlegate Road, Enfield, EN2 9DL
Telephone No:	020 8363 9050
Licensee :	Mr Navid M Hammadani
Person in Charge & Position :	MR NAVID MOTA HAMMADANI
Name, address and telephone number of nominated person to contact in an emergency:	MR NAVID MOTA HAMMADANI 11 MAYNARDS PLACE, CUFFLEY, HERTFORDSHIRE 07960 188710.
Total Fee Due :	£142.00

LONDON BOROUGH OF ENFIELD
 RECEIVED
 08 DEC 2008
 ENVIRONMENT, STREET
 SCENE & PARKS

Types of pets sold and relevant information:

ANIMAL	MAXIMUM NUMBER TO BE KEPT	EARLIEST AGE MAMMALS TO BE SOLD	ACCOMMODATION SIZE/NUMBER/TYPER OF CAGE/PEN/HUTCH/TANK
PUPPIES	40	8 WEEKS	1 LITTER TO PEN 6M D x 2M W x 1.7m H
KITTENS	15	8 WEEKS	1 LITTER TO PEN 6M D x 2M W x 1.7m H
RABBITS	15	8 WEEKS	PEN 1 LITTER 6M D x 2M W x 1.7m H
Guinea pigs	15	8 WEEKS	PEN 5-6 max 6M D x 2M W x 1.7m H
HAMSTERS	15	6 WEEKS	UNIT FOR 5-6 0.5M H x D x W.
GERBILS	15	6 WEEKS	UNIT FOR 5-6 0.5M H x D x W.
PARROTS	6	12 WEEKS	1 TO CAGE 75" D x 37" W x 73" H
PARAKEETS	30	10-12 WEEKS	CAGE 75" x 37" x 73" (240cm) UNIT 0.5M H x W x D (240cm)
BUDGIES	30	8-12 weeks	UNIT 0.40M G. 0.5M H x W x D.
CANARIES	30	8 WEEKS	UNIT 6 0.5M H x W x D
FINCHES	30	8 WEEKS	UNIT FOR 6 0.5M H x W x D.

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Please complete a further page if necessary.

Number and size of rooms in which animals will be kept:	1 MAIN SHOP FLOOR AREA - 1,500 sq ft 1 Clinical Room - 15' x 8'
Heating arrangements:	BUTANE GAS HEATERS.
Ventilation arrangements:	EXTRACTOR FAN in Clinical Room, and more to be fitted in main building shortly. Many windows in the shop.
Lighting arrangements:	Strip lighting
Food storage:	Food bins - sacks.
Waste disposal:	Closed bin to side of shop. weekly collection.
Water supply:	Hot + Cold running water
Fire precautions:	Fire extinguishers - checked annually Fire exit.

Are there any Dangerous Wild Animals kept on the premises?

Yes/No

If yes, complete the following:

ANIMAL	FOR SALE	AS AN EXHIBIT	PERSONAL PET

Details of Isolation Units:	1 clinical Room - approx 15' x 8'.
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Name and address of vet:	Happy Pet Veterinary Surgery 18 Onslow Parade Hampton Square, London.
Telephone no:	01452 761 020 8361 1888.

ALL SECTIONS MUST BE COMPLETED IN FULL FOR THE APPLICATION TO BE CONSIDERED

DECLARATION

I, NAVID MOTA HAMMADANI hereby apply for renewal of the Pet Shop Licence I hold in respect of the above premises and duly declare that :

- (1) I ~~am~~/am not* disqualified from keeping a pet shop*/animal boarding establishment*/having the custody of animals*/keeping a dog*

* (Delete as appropriate)

and

- (2) I agree to permit an Officer, Veterinary Surgeon or Veterinary Practitioner to inspect the premises which are the subject of the application before any licence is granted.

and

- (3) the information contained in this application is true to the best of my knowledge and belief

Signature : 

Date : 4-12-08

Licence fees are not subject to VAT.

Cheques must be made payable to 'London Borough of Enfield'.

London Borough of Enfield, PO Box 57, Civic Centre, Silver Street, Enfield, Middx. EN1 3XH

PET ANIMALS ACT 1951

VETERINARY OFFICERS'/INSPECTORS' REPORT

Section 1

LONDON BOROUGH OF : ENFIELD

Premises

Name: Spring Time Pets
Address: Spring Time Nursery
Cattlegate Road
Crewes Hill, Enfield, EN 9EE
Tel No: 0208 363 9050

Owner

Name:
Address:

Tel No:

Manager

Name: Mr. N. M. Hammadani
Address:
Tel No:

Vet./ Surgeon

Name: Happy Pets
Address: Enfield
020 8367 4447
Tel No:

<u>Condition</u>	<u>Section 2 – Accommodation</u>	<u>Yes/No</u>	<u>Comments</u>
4.1	1. Are the proposed numbers of animals to be kept on the premises as requested reasonable?	YES	Accommodation is suitable in size, however with the number of complaints recently on the increase, this may suggest there are too many animals for the staff to cope with.
1.1, 1.4	2. Is the accommodation suitable in size, type and position?	YES	
1.1	3. Is the lighting, temperature and ventilation suitable for the animals?	YES	
1.7	4. Is there effective prevention of cross contamination with cages?	YES	
1.5, 1.4, 1.2	5. Is the animal accommodation suitably sited?	YES	Guinea pigs and rabbits should be raised off the floor. I have asked for this on a number of occasions, the situation is corrected at time of visit but weeks later is back to how it was
1.6, 1.1	6. Are arrangements for cleaning of animal accommodation suitable?	YES	All pens and cages are generally clean whenever an inspection is carried out..
1.3	7. Are the types of materials used for animal accommodation suitable for the species?	YES	Lots of shredded soft paper for bedding.
1.8	8. Are Accessories in accommodation suitable for the species?	YES	
2.1	9. Are suitable exercise facilities available?	YES	Plenty of space in the pens, provided they stick to only small breed/young puppies. Pens are not suitable for adult dogs.
5.6	10. Are suitable isolation facilities available?	YES	Separate room with additional heating.
6.4	11. Are suitable food & drink containers provided? Are they suitable positioned?	YES	
11.2	12. Is secure accommodation available for dangerous animals?	N/A	

<u>Conditions</u>	<u>Section 3 - Animals</u>	<u>Yes/No</u>	<u>Comments</u>
5.6	1. Did all animals appear to be healthy?	NO	3 Guinea pigs were very under weight and lethargic, one had faeces matted in its coat. 2 under weight beagle puppies. 3 Shi tzus with faeces matted around their rear ends
5.2, 5.3	2. If not, what action is being taken?		Article 10 issued under Animal Welfare Act. Guinea pigs to be taken to the vets by the close of today. Appointment made whilst I was on the premises. Beagle pups to be separated and fed additional food for 1 week. Shitzu pups to be cleaned up immediately.
5.4	3. Did any animals have abnormalities?	NO	
5.4	4. If so, what action is being taken?	N/A	
5.5	5. Do animals receive appropriate acclimatisation?	YES	Reminded of a minimum of 5/7 days for puppies and kittens.
5.7	6. What methods are in operation to prevent disease?	-	Satisfactory hygiene, disinfectant used for cleaning. Vet attention sought if required, though sometimes left too late (see above guinea pigs) Anti-bacterial hand gel used before and after touching animals. Isolation if required.
5.8	7. Are litters/batches kept separate?	YES	
6.1, 6.2, 6.3	8. Are animals appropriately fed and watered?	YES	
7.1	9. Are animals attended to regularly including weekends and holidays?	YES	7 days a week all year. 9-6pm. Night security staff (not seen)
11.1	10. Are dangerous wild animals kept on the premises and if so are facilities adequate?	NO	

	<u>Section 4 - Purchase, Sale & Transportation of Animals</u>		
3.1	1. Is it a suitable animal purchase register kept?	YES	Mr. H keeps his own register. I would prefer a different format for next year. This is because of the large number of complaints over the last 2 years. It has not been very easy to cross reference buyers and suppliers. It would be far easier if all the information was kept in one A4 book.
3.1	2. Is a suitable animal sales register kept?	YES	As above.
3.1	3. Are the registers readily available for inspection?	YES	
10.1	4. Are weaning requirements complied with?	YES	However there have been numerous complaints over the last 6 months which relate to some kittens being under 8 weeks, in some cases they have appeared to be as young as 4-5 weeks. See comments.
10.2	5. Are pet care leaflets available to customers?	YES	Puppy/kitten care sheets.
10.3	6. Is advice given on use of accessories?	YES	
10.4	7. Are age limitations for customers complied with?	YES	
	8. If dogs or puppies are included on the schedule has the local authority been provided with details of suppliers?		.Main breeder now used, Mr. Jones, Long Acres, Mwyndu Cross, Ponty Clin. I have advised that if he is a licensed breeder he must comply with The Breeding and Sale of Dogs Act. Some puppies are not bought from regular licensed breeders.
9.1	9. Is the licensee's transport suitable?	N/A	Puppies are delivered.
9.2	10. Are animal containers suitable?	YES	

<u>Conditions</u>	<u>Section 5 - Premises</u>	<u>Yes/No</u>	<u>Comments</u>
5.9	1. Are there adequate precautions to prevent or controls pests?	YES	No pest problem at present.
6.5	2. Are food, litter and bedding storage facilities adequate?	YES	Large shop with plenty of storage. I have recommended that seed bins have lids as currently they are open and easily contaminated.
8.1	3. Is waste material suitably stored and disposed of?	YES	
12.2	4. Are entrances and exits clear of obstructions?	YES	
13.3	5. Are fire precautions adequate? Are staff aware of them and able to use them? Date of last service? Have the premises been inspected by a Fire Protection/Prevention officer?	YES	2 x fire extinguishers Serviced 4/08
13.5	6. Is keyholder located within a reasonable distance?	YES	
13.6	7. Are details given to the police?	YES	O/N security person in the shop. Though this has never been confirmed.
13.7	8. Are details displayed satisfactorily?	N/A	Shutters down at night.
13.7	9. Are premises located within other premises? If so, does keyholder have adequate access?	YES	

<u>Conditions</u>	<u>Section 6 - Staff</u>	<u>Yes/No</u>	<u>Comments</u>
12.1	1. Are appropriate reference books available to staff?	YES	
12.2	2. Are staff familiar with the health ,care, and welfare needs of the animals?	YES	However, it has been noted that the manager Navid Yasee has allowed welfare requirements of certain animals to go unnoticed on several occasions. Recommend Pet Care Trust Course or equivalent.
12.2	3. Is the owner aware that no person under 16 years must be left in charge?	YES	
12.3	4. Details of the member of staff with P.S.M. Certificate or appropriate qualification?	NO	Experience only The Saturday staff member Sophie has now left. She had qualification in Animal Care. I would now recommend that the remaining staff enrol on Pet Shop Course
12.4	5. Is a written training scheme in operation for staff?	NO	I would strongly recommend this is put in place.
13.1	6. Are suitable emergency precautions in operation? Are staff aware of these?	YES	

<u>Section 7</u>	<u>Comments</u>
1. Do you recommend that a licence be issued?	NO
2. If NO, please give reasons	In light of the high number of complaints over the past year with regards to the general welfare of the animals. On 2 separate occasions it has been necessary to issue an Article 10 improvement notice under The Animal Welfare Act 2006. The first occasion was during this inspection and concerned 2 guinea pigs in an appalling condition and which were suffering unnecessarily. I had already dealt with a very similar incident on 15 Jan 2008. This demonstrates that lessons have not been learned. Both Guinea pigs died and we can only deduce that the delay in spotting their condition exacerbated the situation and probably caused their death. The second occasion was during a visit made by my colleague Mrs. Sharon Edwards on 20 th November 2008 and concerned 2 Shi Tzu puppies which had a significant lice infestation, and 2 Staffie pups with bloated stomachs and suffering from diarrhoea.
3. What conditions should receive particular attention on future inspections?	Individual animals should be examined where problems have occurred previously. e.g. long coated puppies should be examined for any matted faeces under the tail area as this is a very common problem. Rabbits and Guinea pigs should be physically examined to ascertain whether they are a healthy weight.
4. When do you recommend re-inspection should be carried out?	Routinely as required.

Signed:

Deborah Bradfield Animal Health Inspector
City of London

Dated: 9/10/08 Updated 20/11/08

City of London
Animal Health & Welfare Services
Animal Reception Centre
Beacon Road
Heathrow Airport
Hounslow Middx TW6 3JF

Pet-Rep1.Doc

ANIMAL WELFARE ACT 2006, section 10(1)**IMPROVEMENT NOTICE****Part 1**

Unique Reference Number:

Date:

A To: (name of person on whom notice is served) Nived Yusee	C Owner (if different): Navd Hamandani
B Postal address:- Springtime Pets Crows Hill Enfield	D Postal address of owner (if known):-

Part 2

Under section 9 of the Animal Welfare Act 2006 ("the Act") a person commits an offence if he or she does not take such steps as are reasonable in all the circumstances to ensure that the needs of an animal for which he or she is responsible are met to the extent required by good practice.

For the purposes of the Act, an animal's needs shall be taken to include:

- Its need for a suitable environment
- Its need for a suitable diet
- Its need to be able to exhibit normal behaviour patterns
- Any need it has to be housed with, or apart from, other animals
- Its need to be protected from pain, suffering, injury and disease.

Part 3

I, (Deborah Bradfield), an inspector appointed under section 51 of the Act, am serving this notice on the person named in Box A of Part 1 of this notice, under section 10(1) of the Act.

I am of the opinion that you are failing to comply with section 9(1) of the Act in respect of the animal[s] described below:.

Description of animals (including specific location, if appropriate) (species, number, sex, identification, etc):-

3 young guinea pigs (approx 1 month old) L/H black, ginger and white colour.
2 Lemon/white Beagle puppies (approx 8 wks)
3 Persian x kittens - red and black (approx 5 wks)

The respects in which I consider you are failing to comply with section 9(1) of the Act are as follows:-

3 x 9 pgs are underweight (very thin) and have white infection. One has huge ball of faeces stuck to its bottom. (size of golf ball). All 3 lethargic.
 2 beagle puppies also underweight, hips and spine very visible - both much smaller than litter mates.
 3 kittens under age - discrepancy over date of birth but in my opinion 4/5 weeks old.

Part 4

I consider that the following steps need to be taken by the end of the period specified in Part 5 in order to comply with section 9(1) of the Act:-

3 pgs are to be taken to the vet today must also be separated from others and cleared up.
 2 beagle puppies must be separated from rest of the litter. Follow up inspection for one week.
 3 Persian kittens not to be sold for 2 weeks.

You may carry out work that will achieve the same effect as that described above. If you think there is another equally effective way of complying with the law, you should discuss it with the inspector.

Part 5

The steps described in Part 4 are to be taken by:

Time _____

Date _____

If you do not carry out the steps in Part 4, by the date and time above, you may be prosecuted under section 9(1) of the Act. If you are prosecuted you may face a penalty of:

- a fine of up to £5,000 and/or
- imprisonment of up to 6 months.


No criminal proceedings for an offence under section 9(1) of the Act will be brought against you before the time specified in this Part of the notice in respect of-

- (i) the non-compliance which gave rise to this notice, or
- (ii) any continuation of that non-compliance.

If the steps specified in this notice are taken by the time specified in this Part of the notice, no criminal proceedings for an offence under section 9(1) of the Act will be brought against you in respect of -

- (i) the non-compliance which gave rise to the notice, or
- (ii) any continuation of that non-compliance before the steps specified in the notice were taken.

Signed:- 	Official address:- City of London
Name (in block letters):- DEBORAH BRADFIELDS	Heathrow Animal Reception Centre
Date:- 9/10/08	
Time:- 12:30 am/pm	Tel no:- 07776 468175.

Signed (receiver):	
Name (in block letters)	NAVID

0208 367 4447 Happy Pets Enfield.
4.45.
0208.3611888
Baytree



ANIMAL WELFARE ACT 2006, section 10(1)
IMPROVEMENT NOTICE

Part 1

Unique Reference Number: Spring 201108-01 Date: 20 Nov 08

To <u>Navid Yasee</u>	[Owner (if different
Postal address:- <u>Springtime Pet Shop</u> <u>Crews Hill</u> <u>Enfield</u>	[Postal address of owner

Part 2

I, Sharon Edwards being an inspector appointed under section 51 of the Animal Welfare Act 2006, ("the 2006 Act"), and I am serving this notice under section 10(1) of the 2006 Act.

I am of the opinion that you are failing to comply with section 9(1) of the 2006 Act in respect of the animal[s] ("the animal"/ "the animals") described below, and may in consequence be liable to be prosecuted for an offence under that section.

Description of animals (including specific location, if appropriate) (species, number, sex, etc):-

<u>3 x Black & white Shih tzu puppies</u>

The respects in which I consider you are failing to comply with section 9(1) of the 2006 Act are as follows:-

<u>Puppies covered in live lice and eggs</u>
--

Part 3

I consider that the following steps need to be taken by the end of the period specified in Part 4 in order to comply with section 9(1) of the 2006 Act*:-

1. TO PROVIDE PROTECTION FROM ADVERSE WEATHER FOR THE ANIMAL[S]
2. TO PROVIDE AN ADEQUATE AMOUNT OF FOOD TO SUPPLY THE NUTRITIONAL REQUIREMENTS OF THE ANIMAL[S]
3. TO PROVIDE PERMANENT ACCESS TO A SUFFICIENT QUANTITY OF FRESH DRINKING WATER FOR THE ANIMAL[S]
4. TO SEEK VETERINARY ADVICE FROM YOUR PRIVATE VETERINARY SURGEON FOR THE ANIMALS
5. TO ADMINISTER SUCH CARE AND TREATMENT INCLUDING ANY MEDICINES PRESCRIBED BY YOUR PRIVATE VETERINARY SURGEON TO THE ANIMAL[S]
6. TO PROVIDE THE ANIMAL[S] WITH ACCOMMODATION WHICH IS CONSTRUCTED AND MAINTAINED SO AS NOT TO CAUSE THE ANIMAL[S] HARM

Any other Steps not described above

7


Part 4

The steps described in Part 3 are to be taken within the period ending on 18.00 on 20/11/08

Part 5

Failure to take all the steps specified in Part 3 may result in a prosecution under section 9(1) of the 2006 Act*. The maximum penalty for such an offence, on summary conviction, is a fine of level 5 on the standard scale (currently £5,000), or 6 months' (or, after the coming into force of section 154 of the Criminal Justice Act 2003, 51 weeks') imprisonment, or both.

However, no proceedings for an offence under section 9(1) of the 2006 Act will be instituted before the end of the period specified in Part 4, in respect of the non-compliance (as described in Part 2) which gave rise to this notice being served, or any continuation of that non-compliance during that period. Where the steps specified in Part 2 are taken at any time before the end of that period no proceedings for an offence under section 9(1) will be taken in respect of the non-compliance which gave rise to this notice, or any continuation of that non-compliance prior to the taking of the steps.

Signed:- 	Official address:- Animal Reception Centre Beacon Rd Heathrow TW6 3JF
Name (in block letters):- SHARON EDWARDS	
Date:- 20/11/08	
Time:- 11.50 am/pm	Tel no:- 0208 8976741

*Section 9 of the Animal Welfare Act 2006:

9 Duty of person responsible for animal to ensure welfare


- (1) A person commits an offence if he does not take such steps as are reasonable in all the circumstances to ensure that the needs of an animal for which he is responsible are met to the extent required by good practice.
- (2) For the purposes of this Act, an animal's needs shall be taken to include-
 - (a) its need for a suitable environment,
 - (b) its need for a suitable diet,
 - (c) its need to be able to exhibit normal behaviour patterns,
 - (d) any need it has to be housed with, or apart from, other animals, and
 - (e) its need to be protected from pain, suffering, injury and disease.
- (3) The circumstances to which it is relevant to have regard when applying subsection (1) include, in particular-
 - (a) any lawful purpose for which the animal is kept, and
 - (b) any lawful activity undertaken in relation to the animal.
- (4) Nothing in this section applies to the destruction of an animal in an appropriate manner.

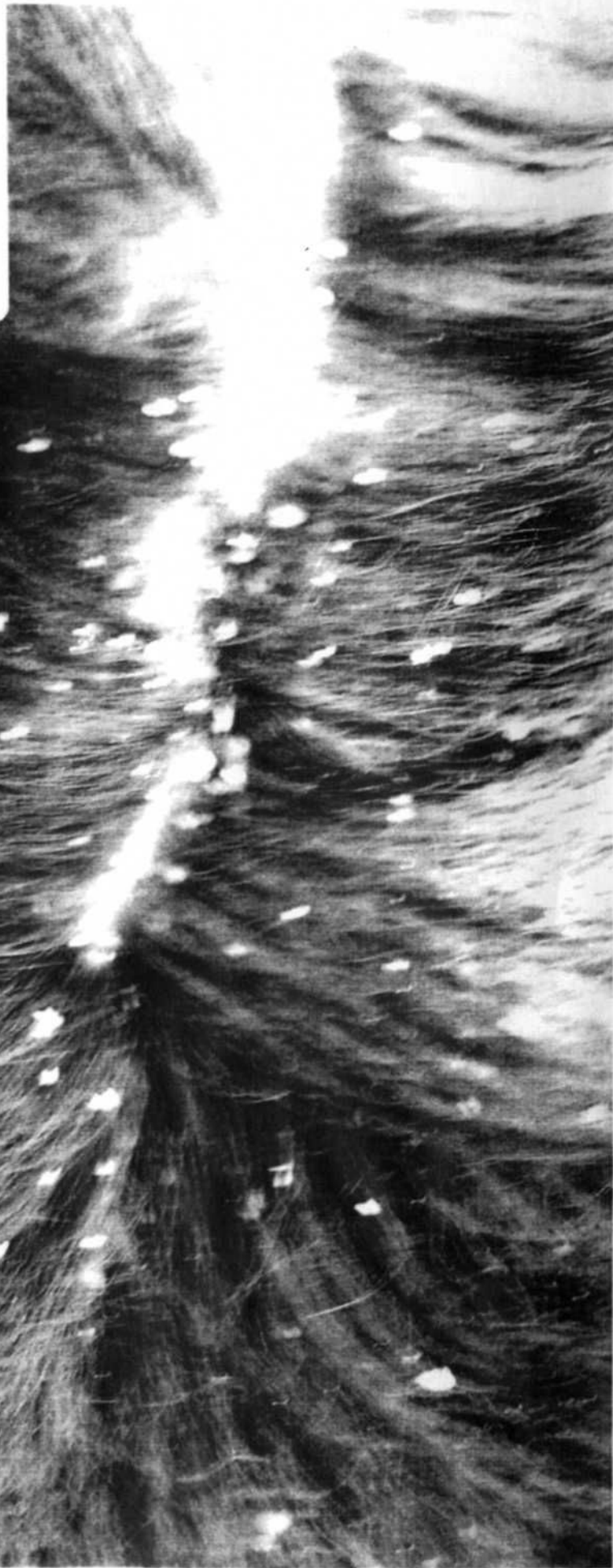
Springtime Pets

Photograph ref:-

20-11-2008 SED 001

This photograph is a true copy and has not been altered


.....
Sharon Edwards - Animal Health Inspector
City of London Corporation

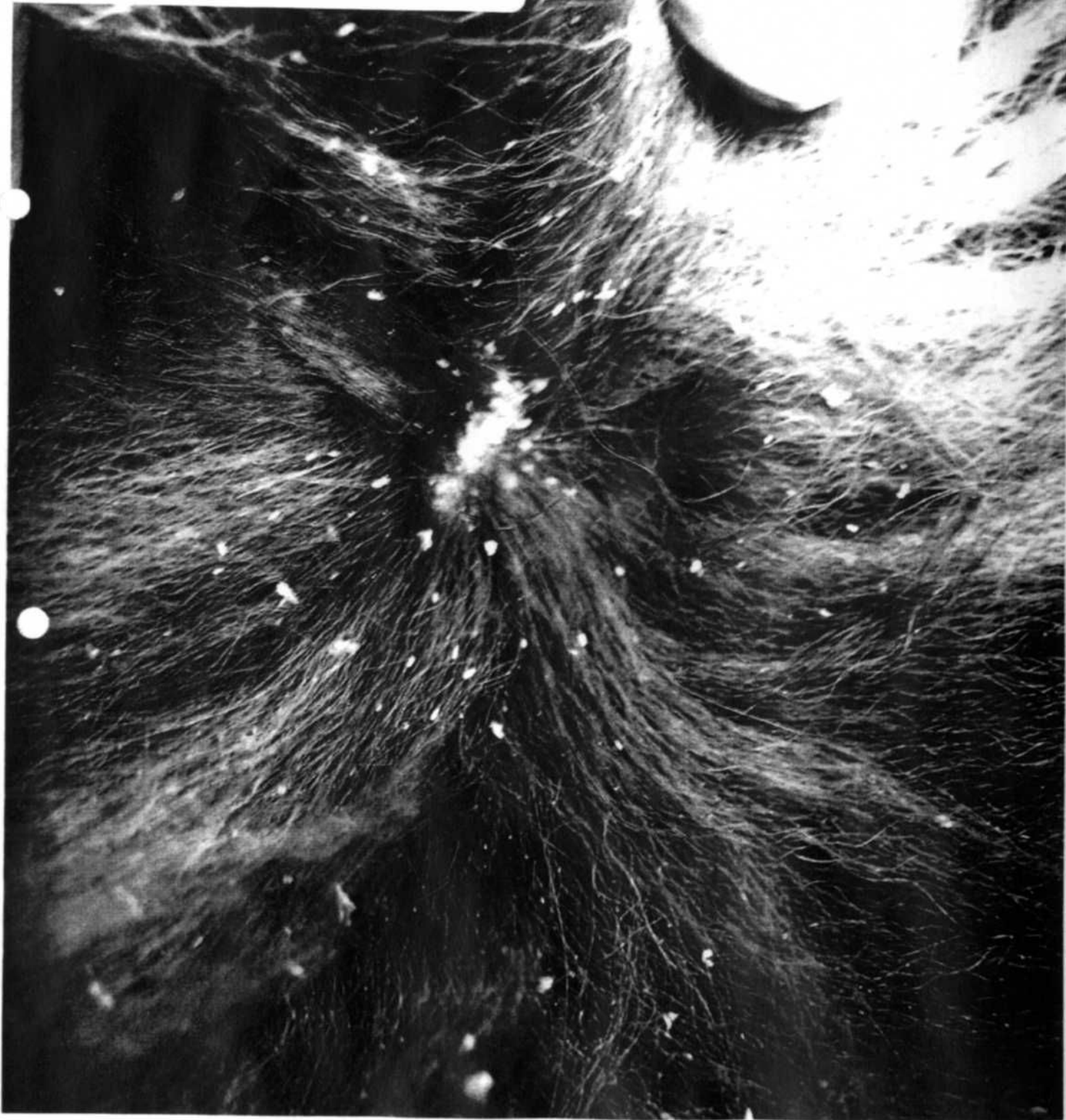


Springtime Pets
Photograph ref:-
20-11-2008 SED 002

This photograph is a true copy and has not been
altered

20/11/08

Sharon Edwards – Animal Health Inspector
City of London Corporation





CORPORATION
OF LONDON

Springtime Pets

Requests for visits and service during 2008

Date contact	Date visit	Ref.	Nature of contact	Officer	Visit details/actions
14/1/08	15/1/08	WK/207119773	Complaint re overcrowded Guinea pigs/rabbits.	DB	1 guinea pig very unwell, trampled by others. Advise to take to vet.
3/4/08	4/4/08	WK/208001569	Complaint, puppies in poor condition.	DB	Inspected all puppies, found 3 Shi Tzu puppies with faeces matted in Fur. Advise to bath and trim.
28/4/08	29/4/08	WK/208011499	Complaint, puppies in poor condition.	DB	Inspected all puppies, found one Shi Tzu with matted faeces in fur Same advice as above.
28/4/08	29/4/08	WK/208011497	Complaint, 2 boxer puppies in cage that was too small	DB	No boxer puppies on the premises Ring complainant and discuss.
28/4/08	29/4/08	WK/208005022	Complaint, 2 adult Bulldogs in pen.	DB	Both dogs sold 19/4/08. Owner claimed that this was just a one off situation. Reminded him that pens are licensed for puppies only.
28/4/08	29/4/08	WK/208003990	Complaint, puppies small/thin. Public handling them.	DB	6 Staffie pups are small, not thin. No DOB in register so difficult to determine age. Signs are on pens to warn public against touching.

28/4/08	29/4/08	WK208003984	Complaint, overcrowding of puppies, adult Bulldog in pen	DB	Puppies not overcrowded, but 9 kittens in a pen. Advise to split up to give more space. Bulldog as above
7/7/08	10/7/08	WK/208040384	Complaint, JRT puppies uncared for, no water.	DB	All puppies appear well, all are clean and have water. Noted GSD pup too big for pen Will drop price for a quick sale.
9/9/08	15/9/08	WK/208066968	Complaint, puppies too young, some have fur loss.	DB	All puppies appeared to be well No apparent fur loss.
9/9/08	15/9/08	WK/208066953	Complaint, puppies too young, some have diarrhoea	DB	As above
9/9/08	15/9/08	WK/208066974	Complaint, kittens too young and have weepy eyes.	DB	All kittens appeared to be healthy 1 small, could be under aged. Remind owner of 8 week limit.
18/9/08	N/A	WK/208073541	Complaint, bought kitten and it is not litter trained or 8 wks old.	DB	Discuss with complainant by phone.
29/9/08	9/10/08	WK/208077538	Complaint, bought kitten which became ill same day.	DB	Discuss with Mr. Yasee, vet bill Now paid and owner happy.
2/10/08	9/10/08	WK/208076926	Complaint, guinea pigs overcrowded Dead rabbit thrown in the bin.	DB	Inspected guinea pigs, found 3 in appalling condition, very thin, matted fur. Issue notice under AWA 2006. No evidence of dead rabbit
6/10/08	9/10/08	WK/208080234	Complaint, kittens with pus in their eyes.	DB	No evidence. However whilst in the shop I noticed 3 kittens very young (4/5 wks). Advise to hold back for 2 weeks.

7/10/08	9/10/08	WK/208080685	Complaint, beagle puppy too small	DB	4 Beagle pups on premises, 2 of the 4 are very thin and small. Advise to separate these 2 and Feed extra food for one week.
7/10/08	9/10/08	WK/208080901	Complaint, bought puppy which became ill with suspected kennel cough.	DB	No evidence of kennel cough outbreak during inspection.
9/10/08	N/A	WK/20802027	Complaint, bought kitten which became ill with flu virus. Also had fleas, ear mites, diarrhoea Kitten euthanized by vet.	DB	Discuss with complainant by phone. She was offered a replacement kitten, but refused
N/A	20/10/08		Follow up visit to 9/10/08 When notice issued under AWA 2006	DB	3 Guinea pigs all died despite vet treatment. Beagle pups now put on weight and can be sold. 3 kittens are still small but have One more week to go.
15/10/08	20/10/08	WK/208083196	Complaint, 5 kittens with weepy eyes	DB	No evidence.
29/10/08	N/A	WK/208089576	Complaint, 2 larger pups picking on smaller one	DB	Visit considered unnecessary spoke to complainant by phone
14/11/08	14/11/08		Complaint direct from Inspector Bartle RSPCA. Kitten bought was Was only 4 weeks old	DB/NB	No evidence. However whilst in the shop we asked for guinea pig cage to be raised of the floor
19/11/08	20/11/08		Complaint direct from Sandra Carter AWO, puppies with fleas	SE	3 Shi Tzu puppies with lice and fleas. Photos taken. Notice issued Under AWA 2006. Also 2 pups with bloated stomachs and diarrhoea. Second notice issued
19/11/08	N/A	WK/208098512	Complaint, kittens sold without advice		Not enough detail to investigate
19/11/08	N/A	WK/208098562	Complaint, Shi Tzu pups with fleas	SE	Seen 20/11

N/A	25/11/08		Follow up visit to 20/11 and complaint direct from RSPCA. Blk pup too small 2 Staf pups with swollen stomachs Shi Tzu pups with fleas	DB	2 Staf pups (20/11) now much Better, can now be sold. Blk puppy is Chi hua x nothing wrong with it. Shi Tzu pups dealt with 20/11 now received treatment, much better.
27/11/08	N/A	WK/208100774	Complaint, bought puppy which became ill.	DB	No visit, spoke to complainant by phone. He bought the pup half price due to a previous problem with shop.
28/11/08	20/11/08	WK/208101527	Complaint, Staf pups with swollen Stomachs	SE	Visited 20/11
28/11/08	"	WK/208101537	As above	SE	As above
28/11/08	"	WK/208101542	As above	SE	As above
28/11/08	25/11/08	WK/208101550	Complaint, Parrot cold near open door	DB	Seen 25/11/
28/11/08	N/A	WK208101537	Complaint, dog too thin		Not enough information To investigate
28/11/08	N/A	WK/20810154	Complaint, Shi Tzu pups with fleas	SE	Seen 20/11
28/11/08	N/A	WK/208099385	Complaint, Staf pups swollen stomachs	SE	Seen 20/11
2/12/08	N/A	WK/208102261	Complaint, Staf pups swollen stomachs	SE	Seen 20/11
4/12/08	N/A	WK/208103473	Complaint, puppies with sore skin		Not seen
4/12/08	25/11/08	WK208103052	Complaint, puppies with swollen tummies	DB	Seen during previous visit.